

Wells Hospital Patient Audit

Please rate the questions on the scale;

Poor fair Good Very Good Excellent

VISION STATEMENT

The vision is for local people in North Norfolk, served by the Wells Hospital for so many years, to take the responsibility for developing and managing a new, expanded hospital and community health service, appropriate to their present and future needs, and with the highest possible standards of care for the individual. Our purpose is to make sure that anyone experiencing illness or surgery shall receive the very best rehabilitation to rapidly return home in good health.

How would you rate the standard of facilities at the Hospital	1	2	3	4	5
How did you find the organisation and management of your care?	1	2	3	4	5
How would you rate your ability to gain access into and around the Hospital ?	1	2	3	4	5
Your satisfaction with how your expectations were met ...	1	2	3	4	5
Amount of time spent waiting for your appointment	1	2	3	4	5
The manner with which you were treated by staff	1	2	3	4	5
The opportunity for making comments or complaints about the Service	1	2	3	4	5
Your overall satisfaction with your visit	1	2	3	4	5

